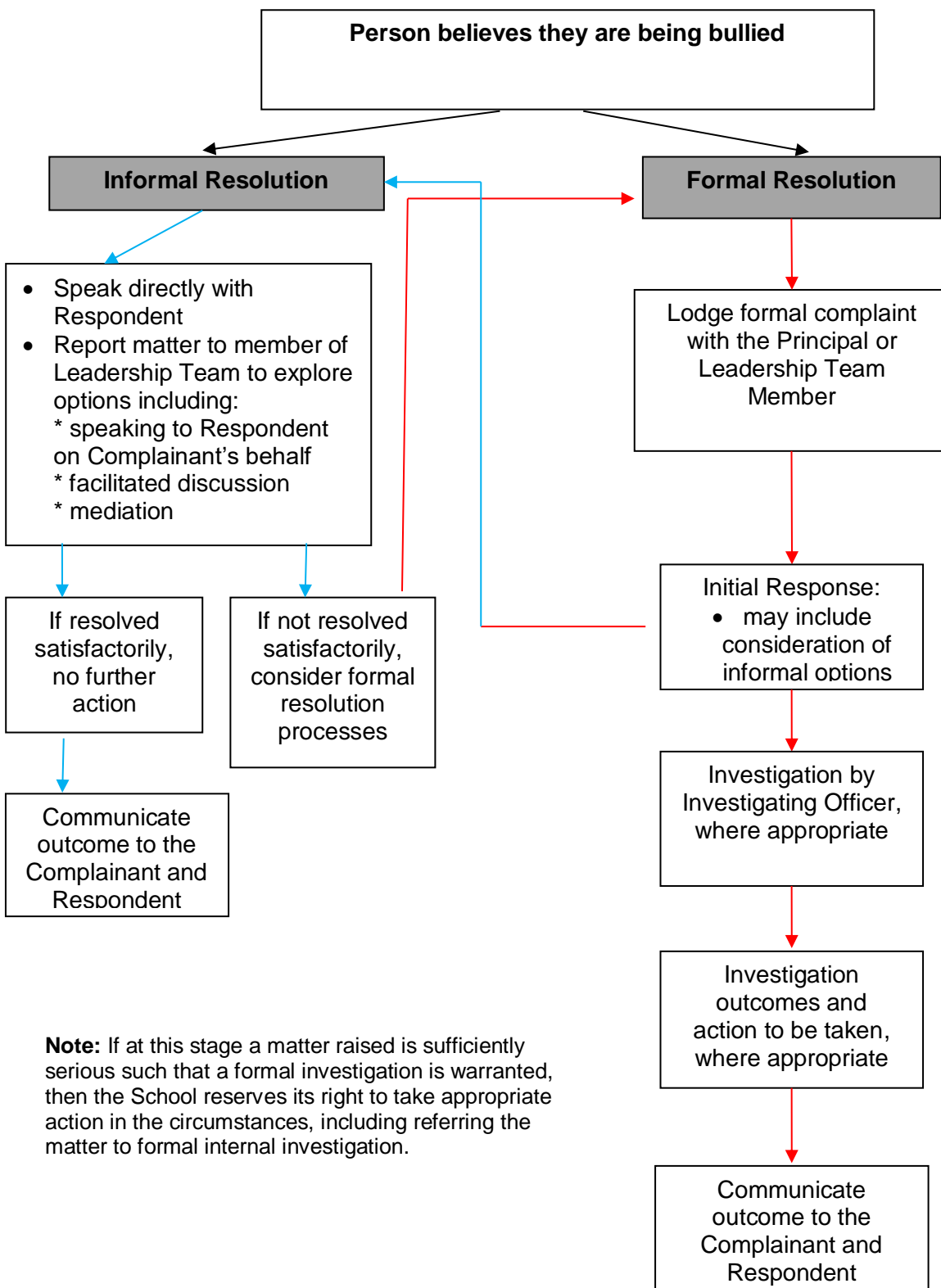


APPENDIX 1

Complaints Procedure Flowchart



Note: If at this stage a matter raised is sufficiently serious such that a formal investigation is warranted, then the School reserves its right to take appropriate action in the circumstances, including referring the matter to formal internal investigation.

Note: ACCESS EAP
The contact phone number is 1800 818 728